

Wholesale Warranty Chart

Component Warranty Coverage and Handling Instructions



Warranty covers parts only. Labor charges are not covered under warranty. Parts that have been modified or altered in any way void the warranty. Customer is responsible for return freight and any miscellaneous expenses of warranty item claim. Wholesaler to return only those items listed under returned components column.

IMPORTANT: If you are returning more than one item in a package, EACH ITEM must be tagged individually with the applicable Canadian General Filters assigned RGA number. (If this is not done, your return will be delayed.)

Ship to: GeneralAire Canada 400 Midwest Road Toronto, Ontario M1P 3A9

Please send an email at sales@generalaireiaq.ca along with the part number and reason for return.

Product	Limited Warranty Coverage Begins the Date of Installation
5500 Steam Humidifier	5 years. Not cylinder, humidistat or controller.
Steam DS and RS Series Humidifiers	5 years (only units manufactured after January 1, 2016). Not cylinder, humidistat or controller.
Evaporative Humidifiers 3200 & 4200	5 years, except for Vapor Pad®, humidistat and controller.
Fan-Powered; Evaporative Humidifier 1000	10 years, except for Vapor Pad®, humidistat and controller.
Fan, Evaporative Humidifiers 1042, 1137, 1099	5 years, except for Vapor Pad®, humidistat and controller
AC Air Cleaners AC24 & AC22	10 years, except for the media. No credit issued for complete air cleaner.
MAC Air Cleaners 1200, 1400, 2000, 2020, MAC-L, Perfect Platform	10 years, except for the cartridge media. No credit issued for complete air cleaner.
HEPA Air Cleaners 400D, 400R	5 years, except for pre-filter, carbon, & HEPA filter.
Water Savor Humidifiers 3200PFT/PXL & 4200 PFT/PXL	5 years, except for Vapor Pad®, humidistat and controller.
Dehumidifiers DH75 & DH100	5 years.
UV Lamp/Purifiers All GeneralAire® and Second Wind™ Brands	5 years, (lamp: 1 year).
Controls MHX3C, GFX4, DHX3.	MHX3C, GFX4, DHX3C = 1 year
Fuel Oil Filters	1 year, except filter cartridge.

Warranties are void if product is not installed by a licensed contractor.

Our Brands



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