

# WARRANTY CHART

## Component Warranty Coverage and Handling Instructions

Warranty covers parts only. Labor charges are not covered under warranty. Parts that have been modified or altered in any way void the warranty. Customer is responsible for return freight and any miscellaneous expenses of warranty item claim. Wholesaler to return only those items listed under returned components column.

**IMPORTANT: If you are returning more than one item in a package, EACH ITEM must be tagged individually with the applicable Canadian General Filters assigned RGA number. (If this is not done, your return will be delayed.)**

Ship to: Canadian General Filters Ltd. 400 Midwest Road Toronto, Ontario M1P 3A9  
 Please send an email at sales@generalaireiaq.ca along with the part number and reason for return.

Product	Limited Warranty Coverage Begins Based on Warranty Registration Date
5500 Steam Humidifier	5 Years coverage on Control Board, Drain Pump & Fill Temp Valve
Steam DS and RS Series Humidifiers	5 Years (Only on Units Manufactured after January 1, 2016) coverage for Control Board, Drain Pump and Fill Temp Valve
Evaporative Humidifiers 3200DMM/DMD & 4200DMM/DMD	5 years coverage for Solenoid
4400A Fan Powered Humidifier	5 years coverage for Solenoid, Relay and Cross Flow Fan
Fan-Powered; Evaporative Humidifier 1000	10 years coverage for Solenoid and Relay 1 Year coverage for Fan
Fan, Evaporative Humidifiers 1042, 1137, 1099	5 years for Solenoid ONLY <b>1137 Only:</b> 1 Year coverage for Fan
AC Air Cleaners AC24 & AC22	10 years, except for the media. No credit issued for complete air cleaner.
MAC Air Cleaners 1200, 1400, 2000, 2020, MAC-L, Perfect Platform	10 years, except for the cartridge media. No credit issued for complete air cleaner.
HEPA Air Cleaners 400D, 400R. 200D and 200R	5 years, except for pre-filter, carbon, & HEPA filter.
Water Savor Humidifiers 3200PFT/ & 4200 PFT	5 years coverage for Solenoid ONLY 1 year coverage for Controller
Dehumidifiers DH75 & DH100	5 years.
UV Lamp/Purifiers All GeneralAire® and Second Wind™ Brands	1 Year Coverage for Ballast ONLY
Controls MHX3C, GFX4, DHX3.	MHX3C, GFX4, DHX3C = 1 year
Fuel Oil Filters	1 year, except filter cartridge.

**Warranties are void if product is not installed by a licensed contractor.**

*Didn't Register your Product Warranty? Here are your Alternative Options:*

- A) Provide a Proof of Purchase (Invoice or Receipt) of Installation Date to Customer Service
- B) SOLENOID ONLY: Provide Date Code (Sticker Can Be Found On Solenoid Valve)



Our Brands



**Canadian General Filters  
 Limited**

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